

# Datrys Problemau - "SPOT"

Dydd Gwener 19fed Mai, 10yb – 4yp  
USW Exchange, Pontypridd, CF37 1DL



*Darperir gan:*



*Mewn Partneriaeth Gyda:*

University of  
South Wales  
Prifysgol  
De Cymru

Mae gan bob busnes broblemau – ond sut rydych yn eu datrys sy'n gwneud y gwahaniaeth. Mae'r gweithdy hwn yn cyflwyno amrywiaeth o dechnegau gwella prosesau wedi'u profi fel system strwythuredig i'ch arwain drwy'r camau ymarferol o ddatrys problemau. Nôd y gweithdy yw helpu i yrru gwelliant parhaus, datblygu rhaglen drawsnewid ddarbodus a chreu diwylliant arbennig o newid yn eich sefydliad.

Ymdrinnir â'r testunau canlynol:

- Diffinio a mesur problemau
- Dulliau dadansoddi gwraidd problemau
- Cynllunio gwelliannau a gweithredu
- Mapio prosesau a dadansoddi
- Cynhyrchu atebion
- Adolygu gwelliant a chloi

## Busnes | Business Cymru | Wales

I gofrestru cysylltwch â:

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**Cronfa Datblygu  
Rhanbarthol Ewrop  
European Regional  
Development Fund**

# Problem Solving - "SPOT"

Friday 19th May, 10am – 4pm  
USW Exchange, Pontypridd, CF37 1DL



*Delivered by:*



*In partnership with:*

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South Wales  
Prifysgol  
De Cymru

Every business has problems - its how you solve them that makes the difference. This workshop introduces a range of proven process improvement techniques as a structured system to guide you through the stages of practical problem solving. The aim of the workshop is to help drive continuous improvement, development of a lean transformation programme and to implement a distinct culture of change within your organisation.

Topics covered include:

- Problem definition and measurement
- Root cause analysis tools
- Improvement planning and implementation
- Process mapping and analysis
- Solution generation
- Improvement review and closure

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To register contact:

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